

CERTIFICATE

TÜV
AUSTRIA

Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

INTERTECH BİLGİ İŞLEM VE PAZARLAMA TİC. A.Ş.

Head Office: Sanayi Mahallesi Teknopark Bulvarı 1/3 C, 34906, Kurtköy,
Pendik İSTANBUL, TURKEY

Branch Office: Esentepe Mah. Büyükdere Cad. No: 141, 34394 – Şişli
İSTANBUL, TURKEY

Applies an IT Service Management System in line with the above Standard for the
following Scope

**THE IT SERVICE MANAGEMENT SYSTEM OF INTERTECH BILGI İŞLEM VE
PAZARLAMA TIC. A.Ş. SUPPORTING THE PROVISION OF IT SERVICES IN
ACCORDANCE WITH THE SERVICE CATALOGUE TO EXTERNAL CUSTOMERS FROM
ISTANBUL LOCATION.**

Certificate Registration No.: 20202200003116

Valid until: 2023-07-26
Initial certification: 2015-05-06

Certification Body
at TÜV AUSTRIA

Athens, 2020-07-27

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification
procedures and is subject to regular surveillance audits.

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CePRK446_A4a

Headquarters in Athens bear the responsibility of the Certification decision